Appendix A

Interview Guide
1) What are your experiences with primary healthcare electronic medical records?

Thinking about the following three areas:

a) primary healthcare electronic medical record use for clinical care, policy making, healthcare planning, and research
b) access and availability of primary healthcare electronic medical record data for clinical care, policy making, healthcare planning, and research
c) electronic medical record data quality

2) What are the most important factors that impact on these three areas?

3) What are the strengths that exist in these three areas?

4) What are the issues that have been solved in these three areas?

5) What are the gaps or issues that remain within these three areas?

6) How do you think some of these issues might be solved?

7) What should we be trying to achieve with primary healthcare electronic medical records within these three areas?

8) From your perspective, how can primary healthcare electronic medical records be used as a tool to improve healthcare services, health system decision-making, and primary healthcare research?
9) Because primary healthcare represents the entry point to the healthcare system and primary healthcare connects patients with the broader healthcare system, electronic record interoperability among these healthcare providers will be increasingly important in the future. Could you outline your thoughts about electronic record interoperability as it relates to primary healthcare?

10) Are you aware of any additional initiatives or projects that will influence the use of primary healthcare electronic medical records?

11) What policy, clinical or research resources are you aware of that support primary healthcare electronic medical records in these three areas?

12) Any additional comments you would like to make?