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Healthcare Policy / Politiques de Santé, 3(3) 2008: **Reducing Wait Times through Operations Research: Optimizing the Use of Surge Capacity** ... queuing theory provides managers with insights into the causes for excessive wait times and the relationship between wait times and capacity...

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Healthcare Quarterly, 10(4) 2007: **Contract Management of Ontario's Cancer Surgery Wait Times Strategy** ... addressed access issues with the aim of positively impacting wait times in cancer surgery...

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Healthcare Quarterly, 9(2) 2006: **Ontario's Wait Time Strategy: Part 1** ... begins with the Strategy's key elements, assesses progress made after one year, and identifies the lessons...

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Healthcare Quarterly, 9(3) 2006: **Expert Panels and Ontario's Wait Time Strategy: Part 2** ... Expert panels have been widely used in healthcare as a way of bringing knowledgeable people together to examine issues and identify solutions in well-defined areas...

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Healthcare Quarterly, 9(4) 2006: **The Pivotal Role of Critical Care and Surgical Efficiencies in Supporting Ontario's Wait Time Strategy: Part 3** ... fundamental system and practice changes are needed to sustain improvements over the long term...

<http://www.longwoods.com/product.php?productid=18404>

Healthcare Quarterly, 10(2) 2007: **Evaluating Outcomes in Ontario's Wait Time Strategy: Part 4** ... measure and monitor what appeared to be fairly simple wait times in five well-defined areas...

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Healthcare Policy / Politiques de Santé, 2(3) 2007: **Wait Time Benchmarks, Research Evidence and the Knowledge Translation Process** ... research funding process and research syntheses themselves can rapidly inform policy making in even the most heated of...

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Law & Governance, 9(9) 2005: **Patient Wait Times: A Benchmark Issue in Healthcare** ... A commentary on: Health Services Research after Chaoulli v. Quebec (Attorney General): New Inspiration, New Challenges...
<http://www.longwoods.com/product.php?productid=17808>

Healthcare Quarterly, 10(3) 2007: **CIHI Survey: Priority Areas for Wait Time Reduction: What We Know and What We Don't Know** ... Reducing wait times for surgery and other health services is a prominent policy issue in Canada...
<http://www.longwoods.com/product.php?productid=18921>

Healthcare Policy, 2(3) 2007: **Wait Times for Paediatric Rehabilitation** ... Children with physical disabilities experience long waiting times for PT and OT rehabilitation services. Strategies to improve timely service delivery are needed...
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Healthcare Quarterly, 9(3) 2006: **CIHI Survey: Wait Times: A Snapshot of What We Know** ... while the data picture has improved dramatically in a relatively short time, we still do not have a comprehensive, cross-Canada picture of all waits...
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Healthcare Quarterly, 10(4) 2007: **CIHI Survey: Wait Time for Hip Fracture Surgery in Canada** ... highlights key findings from a recent report - *Health Indicators 2007*...
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Longwoods Review, 3(2) 2005: **Innovation and Access to Cancer Care Services in Ontario** ... The Failure to Provide Timely Access to healthcare services is a growing problem in many countries and remains a concern in the Ontario cancer system...
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Healthcare Policy / Politiques de Santé, 2(2) 2006: **Waiting for Care in Canada: Findings from the Health Services Access Survey** ... While considerable gains have been made regarding valid and reliable information on waiting times, gaps remain...
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Healthcare Policy / Politiques de Santé, 4(1) 2008: **Canadians with Health Problems: Their Use of Specialized Services and Their Waiting Experiences** ... governments are using a range of strategies to reduce patient waiting times for care, with a particular focus on reducing waits for specialized services...
<http://www.longwoods.com/product.php?productid=20007>

Healthcare Policy / Politiques de Santé, 2(3) 2007: **Determinants of Unacceptable Waiting Times for Specialized Services in Canada** ... national-level analysis of wait time acceptability in Canada to identify the determinants of unacceptable waits for...
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HealthcarePapers, 8(3) 2008: **Parallel Payers and Preferred Access: How Canada's Workers' Compensation Boards Expedite Care for Injured and Ill Workers** ... Parallel systems of healthcare finance can create preferred access for some...
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