

Prioritizing and Implementing Primary Care Performance Measures for Ontario

Priorisation et mise en œuvre de mesures de la performance des soins primaires en Ontario

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Appendix 1.

Selected Measures

Access	Integration	Efficiency	Effectiveness	Focus on Population Health	Safety	Patient-Centredness	Appropriate Resources
Percentage of patients who report that they were able to see their family physician or nurse practitioner on the same or next day (System and Practice). Practice – Data currently unavailable)	Percentage of patients who see their primary care provider within seven days after discharge from hospital for selected conditions (System and Practice)	Per-capita healthcare expenditures by category (System and Practice)	Percentage of respondents who were able to get help from a professional when dealing with emotional distress, such as anxiety or depression, in the past two years (System)	Percentage of eligible patients aged 50 to 74 who had a fecal occult blood test (FOBT) within the past two years, sigmoidoscopy or barium enema within five years or a colonoscopy within the past 10 years (System and Practice)	Percentage of patients who report that, in the past 12 months, they had a review and discussion with their primary care provider of prescription medications they are using (System)	Percentage of patients who report their family physician, nurse practitioner or someone else in the medical office involves them as much as they want in decisions about their care or treatment (System and Practice – Data currently unavailable)	Percentage of respondents who report having a family physician or nurse practitioner that they see for regular checkups, when they are sick and so on (System, cross-referenced with Access)

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<p>Percentage of total primary care visits that are made to physician with whom the patient is rostered or virtually rostered (System and Practice)</p>	<p>Percentage of patients who were readmitted to a hospital within 30 days of an initial hospitalization for selected conditions (System and Practice)</p>	<p>Patient-reported wait times from when their consultation was scheduled to start to when they met with a healthcare provider (Practice – Data currently unavailable)</p>	<p>Percentage of people with diabetes for more than a year who had a serious diabetes complication (death, heart attack, stroke, amputation or kidney failure) in the past 12 months (System)</p>	<p>Population demographic information: Age (in years) Sex Income Education Location of residence Sexual orientation Disability Language Immigration Ethno-cultural identity Aboriginal status Social support Mental health status Employment status (Practice – Data currently unavailable)</p>	<p>The practice-level working group reviewed the practice-level measures and discussed their merits in screening for adverse effects. However, the practice-level working group recommends developing measures related to: polypharmacy among the elderly up-to-date allergy status recorded (Practice – Data currently unavailable)</p>	<p>Percentage of patients who report that their family physician, nurse practitioner or someone else in their office spends enough time with them (Practice – Data currently unavailable)</p>	
<p>Percentage of respondents who report having a family physician or nurse practitioner that they see for regular check-ups, when they are sick and so on (System, cross-referenced with Appropriate Resources)</p>			<p>Percentage of patients with diabetes with two or more glycated hemoglobin (HbA1c) tests within the past 12 months (Practice)</p>	<p>Percentage of women aged 21 to 69 who had a Papanicolaou (Pap) smear within the past three years (Practice)</p>			

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Percentage of patients who report that, when they call their regular family physician's office with a medical question or concern during regular office hours, they get an answer on the same day (System)			Percentage of patients with hypertension whose blood pressure was recorded in the previous 12 months (Practice – Data currently unavailable)	Percentage of patients who are obese, overweight, underweight or normal weight, based on chart-documented weight and height: • Adults aged 18 and over • Children aged 12 to 17 (obese, overweight or neither) (Practice – Data currently unavailable)			
Percentage of patients who report that getting medical care in the evening, on a weekend or on a public holiday was difficult (Practice – Data currently unavailable)			Percentage of patients who had a mental health follow-up visit to a physician (primary care provider or psychiatrist) within seven to 30 days of discharge following hospitalization for a psychiatric condition (Practice – Data currently unavailable)	Percentage of patients aged 15 and over who report smoking daily or occasionally (Practice – Data currently unavailable)			
				Percentage of patients aged 65+ years who have a record of receiving pneumococcal vaccine (Practice – Data currently unavailable)			
Five measures total: Two @ System and Practice Two @ System One @ Practice	Two measures total: Two @ System and Practice	Two measures total: One @ System and Practice One @ Practice	Five measures total: Two @ System Three @ Practice	Six measures total: One @ System and Practice Five @ Practice	One measure total: One @ System Recommend additional development of practice-level measures	Two measures total: One @ System and Practice One @ Practice	One measure total: One @ System

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Equity							
Cross-cutting domain: Equity assessed by examining individual performance measures by sociodemographic characteristics.							