

## Use of Performance Data by Mid-Level Hospital Managers in Ontario: Results of a Province-Wide Survey and a Comparison with Hospital Managers in Europe

Utilisation des données sur le rendement par les gestionnaires d'hôpitaux de niveau intermédiaire en Ontario : résultats d'un sondage à l'échelle de la province et comparaison avec les gestionnaires d'hôpitaux en Europe

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### CHARACTERISTICS OF STUDY PARTICIPANTS

	Ontario (OHA)		Europe (HOPE)	
	N	%	N	%
<b>Managerial role</b>				
Plans and strategies for the whole organization	43	18%	32	26%
Clinical/care processes	96	41%	37	30%
Support of care processes (e.g., human resources, quality, IT, financing, etc.)	97	41%	34	27%
Not applicable	0	0%	22	17%
	<b>Total 236</b>		<b>Total 125</b>	
<b>Type of hospital organization</b>				
Community	144	61%	Not applicable: Different hospital grouping used	
Large acute teaching research	37	16%		
Small	19	8%		
CCC and rehabilitation	17	7%		
Paediatric	16	7%		
Addiction and mental health	3	1%		
	<b>Total 236</b>			

	Ontario (OHA)		Europe (HOPE)	
	N	%	N	%
<b>Type of hospital organisation (organization-unique responses)</b>				
Community	29	48%	Not applicable: Different hospital grouping used	
Large acute teaching research	12	20%		
Small	10	16%		
CCC and rehabilitation	7	11%		
Paediatric	2	3%		
Addiction and mental health	1	2%		
	<b>Total 61</b>			
<b>Number of people managed</b>				
1–5	34	14%	14	14%
6–20	62	26%	27	26%
21–50	45	19%	14	14%
51–200	76	32%	22	21%
> 200	8	3%	8	8%
Not applicable	11	5%	18	17%
	<b>Total 236</b>		<b>Total 103</b>	
<b>Years of managerial experience</b>				
Less than 5	57	24%	28	27%
5–10	69	29%	28	27%
11–20	72	31%	35	34%
More than 20	38	16%	11	11%
Not applicable	0	0%	1	1%
	<b>Total 236</b>		<b>Total 103</b>	

CCC = complex continuing care.