Reflections on Innovative Models of Palliative Care Delivery

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APPENDIX 1

TABLE 1.
Twenty-three models of care in table format

	Name and location	Brief description of initiatives at time of initiation
1	Alberta Health Services – North Zone (Bonnyville, Alberta)	A partnership with Cold Lake First Nation to improve access to palliative care, enhance cultural safety and establish sustainable care models. Aims to build relationships, build the capacity of care providers and community members to identify those who could benefit from a palliative approach to care and establish a sustainable model of culturally safe care.
2	Champlain Hospice Palliative Care Program, Bruyère (Ottawa, Ontario)	Partnership with Tungasuvvingat Inuit, Ottawa Inner City Health, The Diane Morrison Hospice at the Ottawa Mission and Carleton University. Aims to better understand the needs of the community in relation to palliative and end-of-life care and to improve access to culturally safe care for Inuit in Ottawa, Ontario.
3	Dorothy Ley Hospice and GPS Health Navigators (Etobicoke, Ontario)	Navigation service for refugees experiencing vulnerable housing, creating accessible referral pathways and educating community organizations.
4	Fort Erie Native Friendship Centre (Fort Erie, Ontario)	Collaboration with Hospice Niagara to develop an Indigenous-informed volunteer peer-support program for palliative care, reflecting Indigenous values and cultural practices.
5	George Spady Society (Edmonton, Alberta)	George's House provides palliative and end-of-life care in a home-like environment for structurally vulnerable individuals, including those experiencing substance use and homelessness. Care is delivered in partnership with the PCOACT, the Indigenous Wellness Clinic and the CAMPP to improve access to care.
6	Grey-Bruce Ontario Health Team and Brightshores Health System (Grey-Bruce Region, Ontario)	A collaboration with local First Nations communities, charitable organizations, housing services, health and social service organizations, the Grey-Bruce Ontario Health Team and Primary Care Network and the Grey Bruce Palliative Medicine Group to develop meaningful partnerships, build lasting relationships and ultimately increase access to palliative care for people experiencing homelessness or vulnerable housing as well as First Nations, Inuit and Métis.
7	Huron Shores Family Health Team (Blind River, Ontario)	Focusing on improving palliative care access for homeless and vulnerably housed individuals. Includes hiring a program coordinator, cultural competency training and creating a centralized resource for system navigation and the development of a referral pathway and system navigation plan.
8	Institut de soins palliatifs Michel-Sarrazin – Université Laval (Québec, Quebec)	Aiming to improve palliative care access for homeless populations in Québec City through needs assessments, pilot projects and community-driven solutions. Focuses on forging ties between people who are homeless or at risk of homelessness, care providers and community organizations in order to adapt palliative and end-of-life care to the needs of this population.

9	Kingston Community Health Centres (Kingston, Ontario)	Collaboration with Queen's University Palliative Medicine Program, Home-Based Housing, Providence Care Hospital and Queen's University to enhance palliative care delivery for people experiencing homelessness by creating a referral pathway and expanding access to community-based palliative care services in the location of the client's/patient's choosing.
10	Maison du Père (Montreal, Quebec)	At La Maison du Père, a palliative approach is woven into the organization's culture of care. Through Accès Santé, individuals experiencing homelessness who require palliative care have access to dedicated beds and specialized support, allowing them to receive care in a safe, dignified and supportive environment.
11	Medavie Health Services West – Moose Jaw (Moose Jaw, Saskatchewan)	Community paramedics providing palliative care for people experiencing structural vulnerabilities, integrating palliative care into community paramedic programs and wellness clinics in various community locations.
12	Newfoundland and Labrador Health Services – Eastern Zone (St. John's, Newfoundland and Labrador)	Delivering palliative care services embedded within local shelter services for people experiencing homelessness, integrating harm reduction and other healthcare services. Mobile-based palliative care services for structurally vulnerable people living in St. John's.
13	Newfoundland and Labrador Health Services – Labrador-Grenfell Zone (Nain, Newfoundland and Labrador)	Improving and expanding a model of care through the Nain Community Clinic that allows all community members the choice in receiving palliative care within the community (whether home- or clinic-based), while incorporating Inuit culture and traditions.
14	Niginan Housing Ventures and Kokum's Helper (Edmonton, Alberta)	Providing Indigenous-led, culturally relevant palliative care to urban, houseless, vulnerable and predominantly Indigenous Peoples in Edmonton, Alberta.
15	Nova Scotia Health (Central Zone, Nova Scotia)	Delivery of palliative care within shelter services through an innovative partnership between housing and health. Providing end-of-life care beds in shelters using a trauma-informed, harm reduction approach to palliative care.
16	Palliative Home-Care Society of Greater Montreal (Montreal, Quebec)	Mobile palliative care model for individuals experiencing homelessness and the provision of training for community organizations (Global News 2025).
17	Salvation Army Crossroads Residential Services (Saskatoon, Saskatchewan)	In partnership with Medavie Health Services West, providing on-site health clinics at an emergency shelter, staffed by paramedics, to improve access to palliative care for individuals experiencing homelessness.
18	Scarborough Centre for Healthy Communities and Inner City Health Associates (Toronto, Ontario)	Mobile palliative care team in Scarborough, tailored to individuals experiencing homelessness. Enhanced referral pathways to remove barriers to care for individuals experiencing structural vulnerabilities.
19	Second Mile Club of Toronto and Kensington Health (Toronto, Ontario)	Hospice services through the 19-bed palliative care home. Development of a peer support model for people experiencing homelessness, integrating lived experience into care practices and improving system navigation while increasing access to hospice services.
20	PACT (Thunder Bay, Ontario)	Providing primary healthcare and social services in partnership with NorWest Community Health Centres, Hospice Northwest, St. Joseph's Group Northwest Regional Palliative Care Program, Thunder Bay Palliative Care Associates, the CERAH at Lakehead University. Enhancing palliative care for individuals experiencing homelessness and substance-using individuals through outreach and community engagement (Thunder Bay PACT 2024).
21	Vancouver Coastal Health and Providence Health Care (Vancouver, British Columbia)	Developing a serious illness care planning guide in the Vancouver Downtown Eastside with a focus on improving communication and collaboration among health and social care teams.
22	Victoria Cool Aid Society (Victoria, British Columbia)	Building on foundational learnings from Island Health's PORT and co-developing a community-based end-of-life bed program for individuals experiencing homelessness, incorporating harm reduction and trauma-informed care.
23	Winnipeg Regional Health Authority (Winnipeg, Manitoba)	Working in partnership with George and Fay Yee Centre for Health Innovation and Shared Health to establish pathways, programming and resources informed by lived experience to improve access to palliative care services for individuals experiencing homelessness.

Note: Current summaries from each team with more details of their work along with associated resources can be found on the HEC website (HEC 2026c).
CAMPP = Calgary Allied Mobile Palliative Program; CERAH = Centre for Education and Research on Aging and Health; PACT = Palliative Advocacy and Care Team; PCOACT = Palliative Care Outreach and Advocacy Team; PORT = Palliative Outreach Resource Team.