

What problem are we solving?



- Complex patients.
- High volume
- High cost
- Access issues
- Lack of coordinated care

What are we measuring?



- Avoidable ED visits
- < 300 re-admissions
- Unnecessary admissions
- Referral wait times to specialists
- Alternate level of care rates
- Patient experience
- Average cost per patient with same or better quality

Ways and Means
 Health Links Levers of Change
 Technology as a Fulcrum
 Dr. Darren Larsen
 Chief Medical Information Officer

Ideal connected state



- Source of provider clinical truth
- Increasingly mature
- Connected to some infrastructure now
 - HRM
 - EDN
 - OLIS
 - (cOntario)
 - (eConsult)



Continuous communication
at point of care

Care plans

Input/output



What's needed?

- Malleable mobile care plans / paths
- Patient data entry
- Patient view
- Continuous evaluation
- Alerting
- Communication and messaging



Required in this space...



- Robust policy with consistent funding and rapid cycle evaluation
- Technology enabled sharing
- Simple rather than complex solutions
- Adaptive innovative platforms rather than holding on to legacy systems
- Privacy considerations to be solved quickly - should not be a barrier
- One patient, one record, even if from multiple sources
- Connectivity



Use what we know now, well

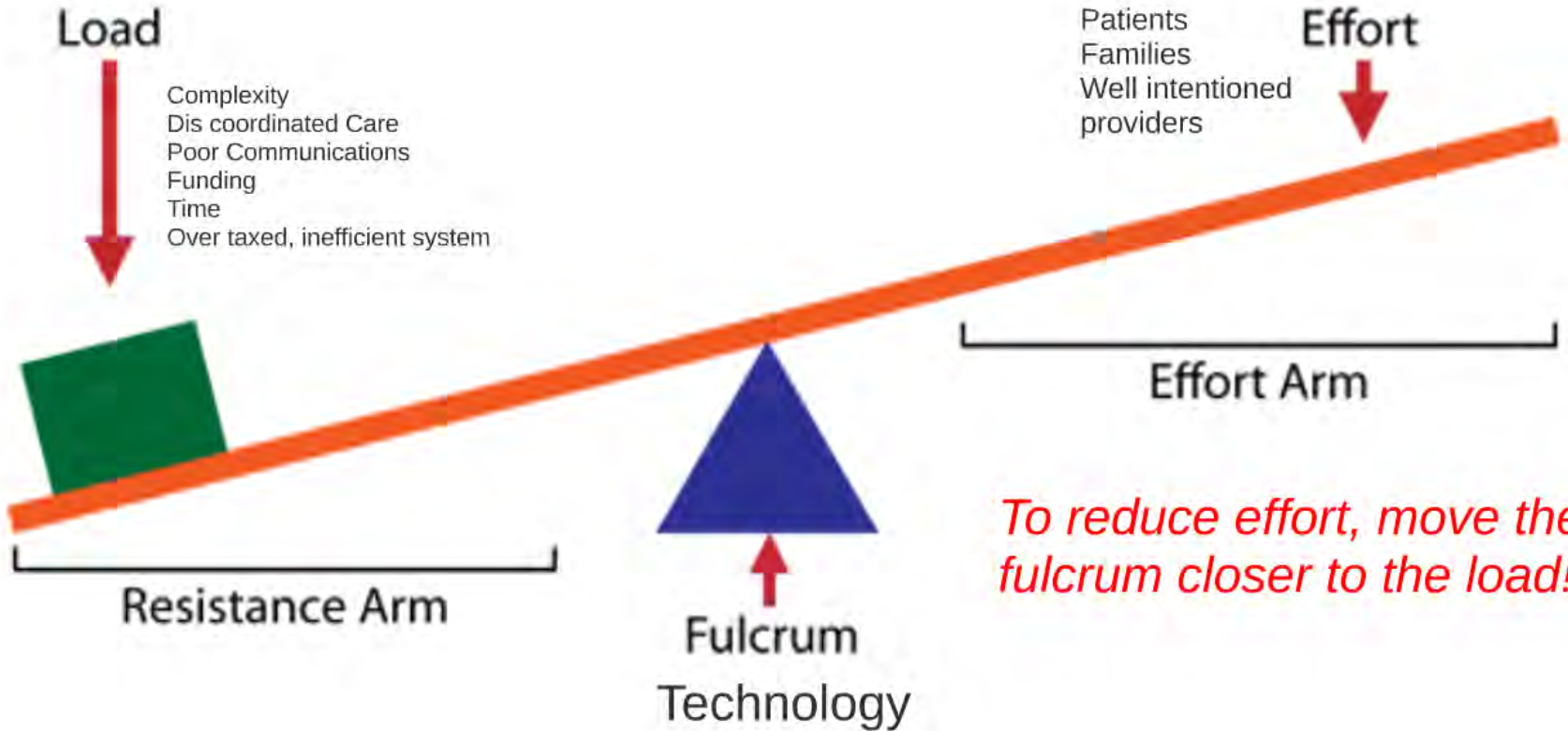
Ways and Means

***Health Links Levers of Change
Technology as a Fulcrum***

***Dr. Darren Larsen
Chief Medical Information Officer***



OntarioMD



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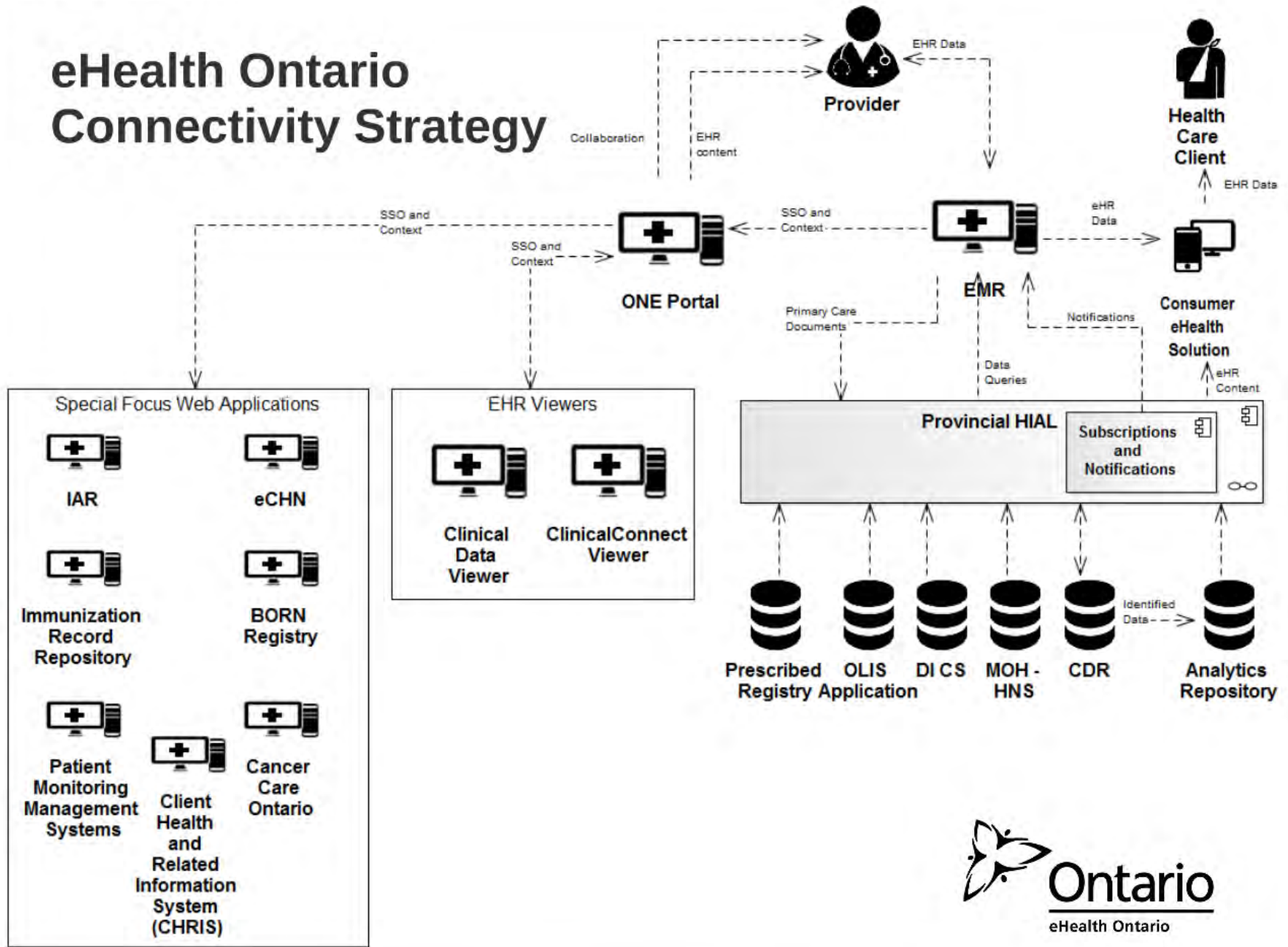


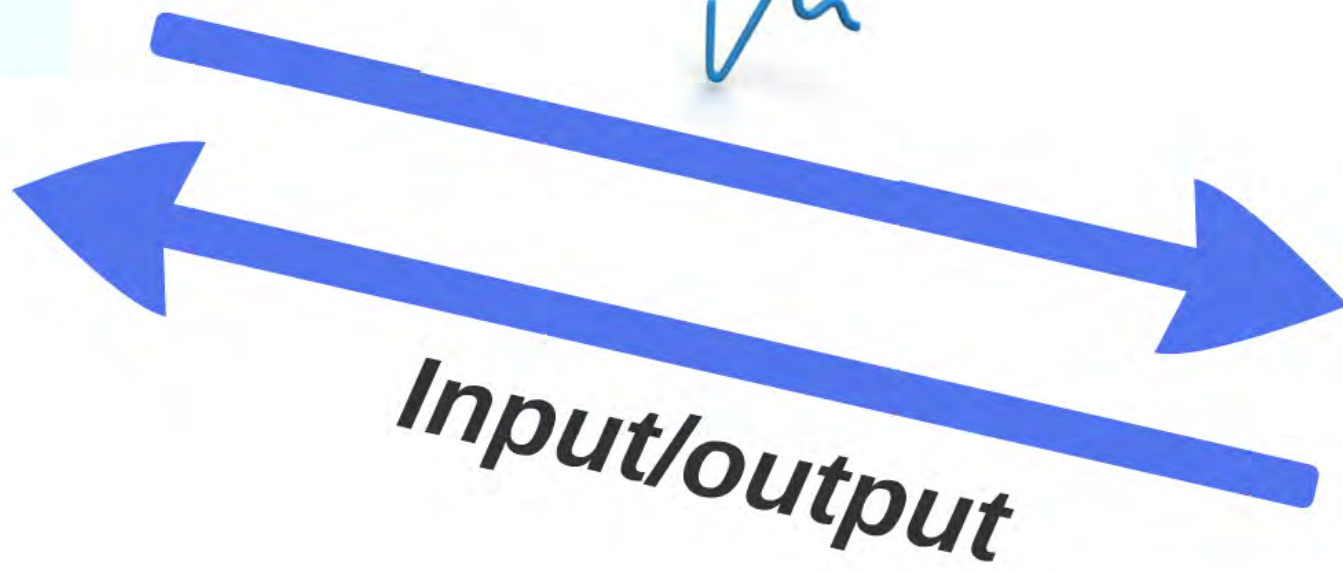
- Avoidable ED visits
- < 30d re-admissions
- Unnecessary admissions
- Referral wait times to specialists
- Referral wait times to home care
- Alternate level of care rates
- Patient experience
- Average cost per patient with same or better quality

Ideal connected state



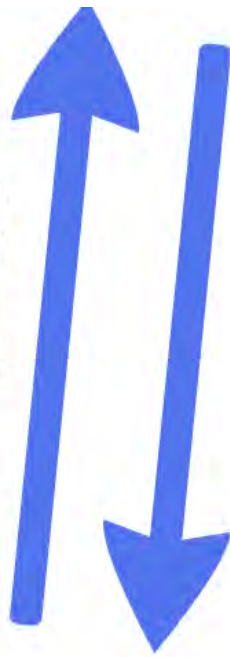
eHealth Ontario Connectivity Strategy





Patients

Care plans



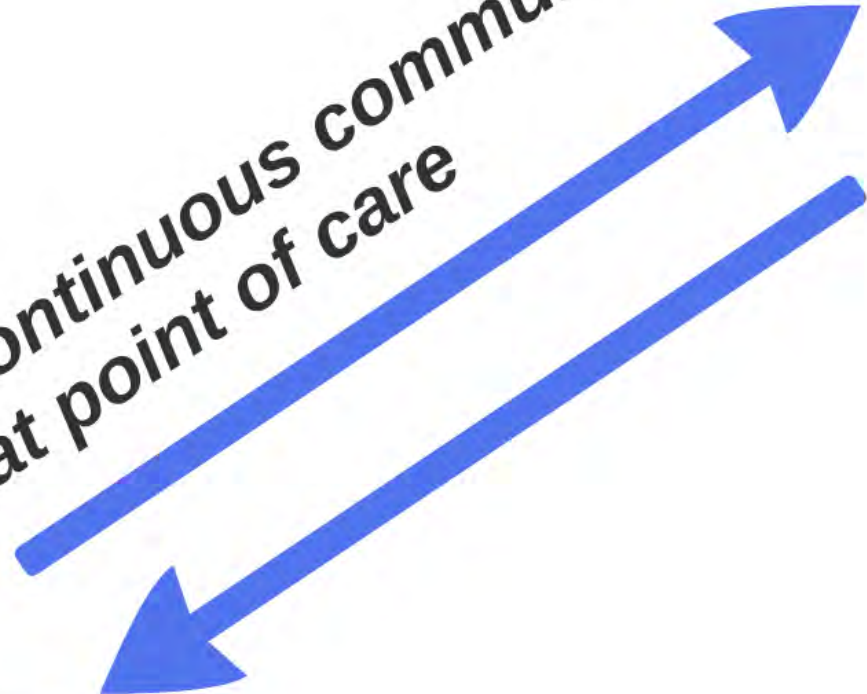
CCAC/CHRIS

**Care
Coordinators**



**Provider
EMRs**

**Continuous communication
at point of care**



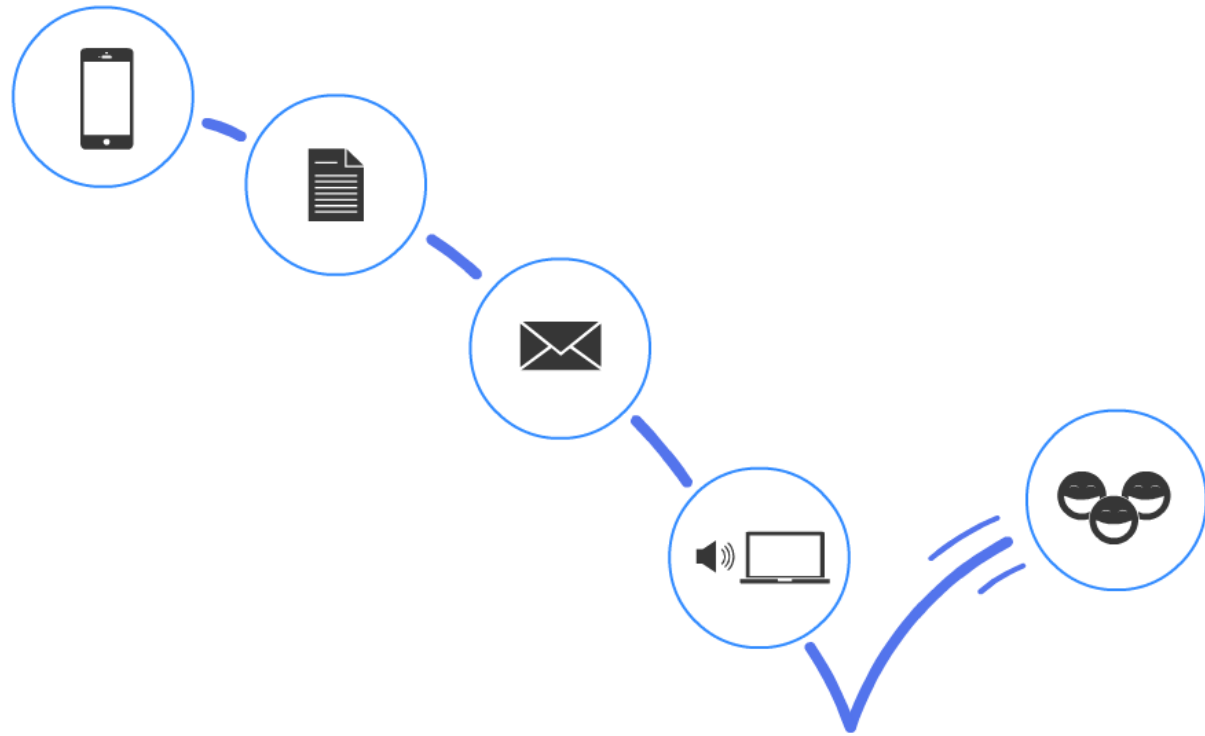
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Provider EMRs

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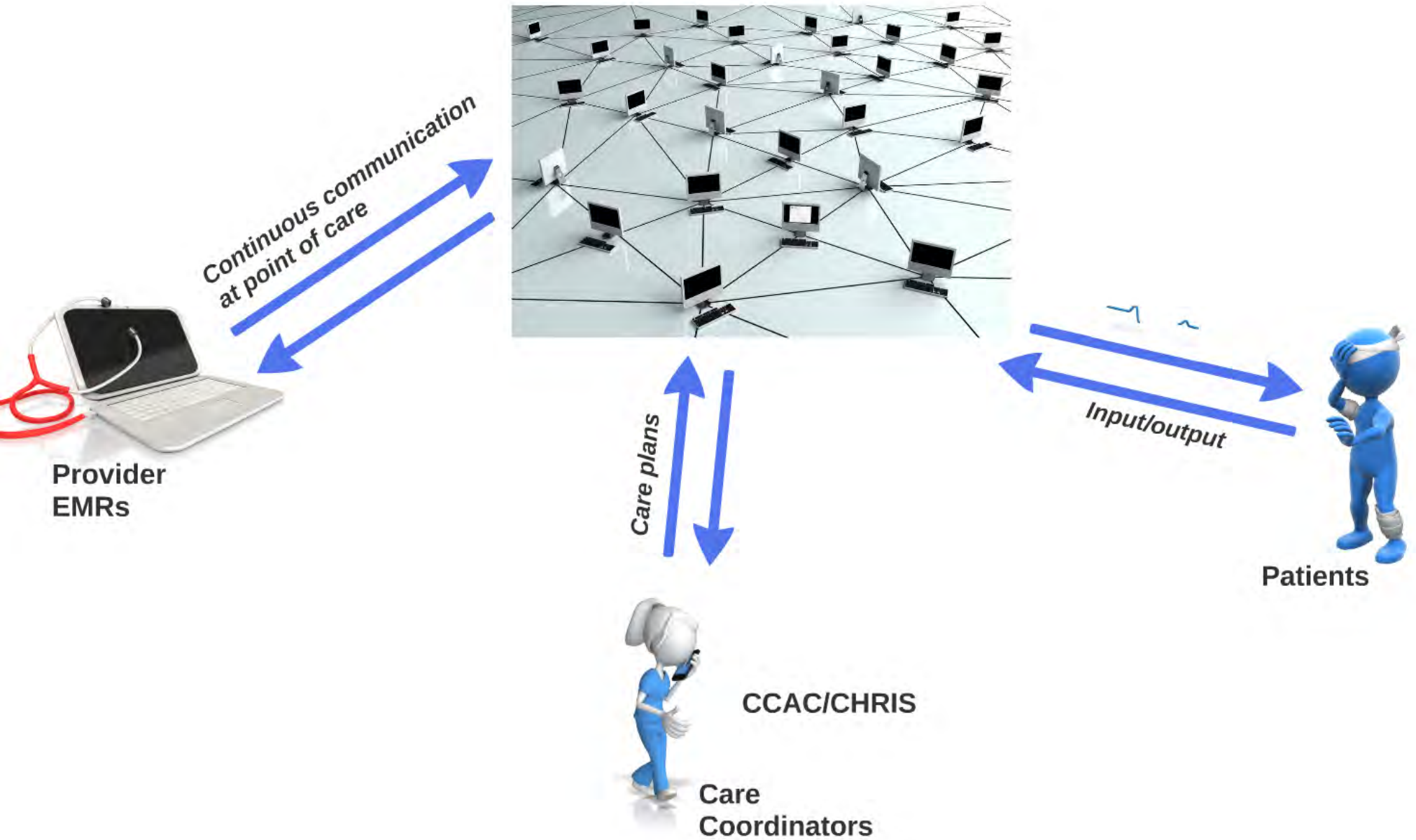


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Thank you!

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