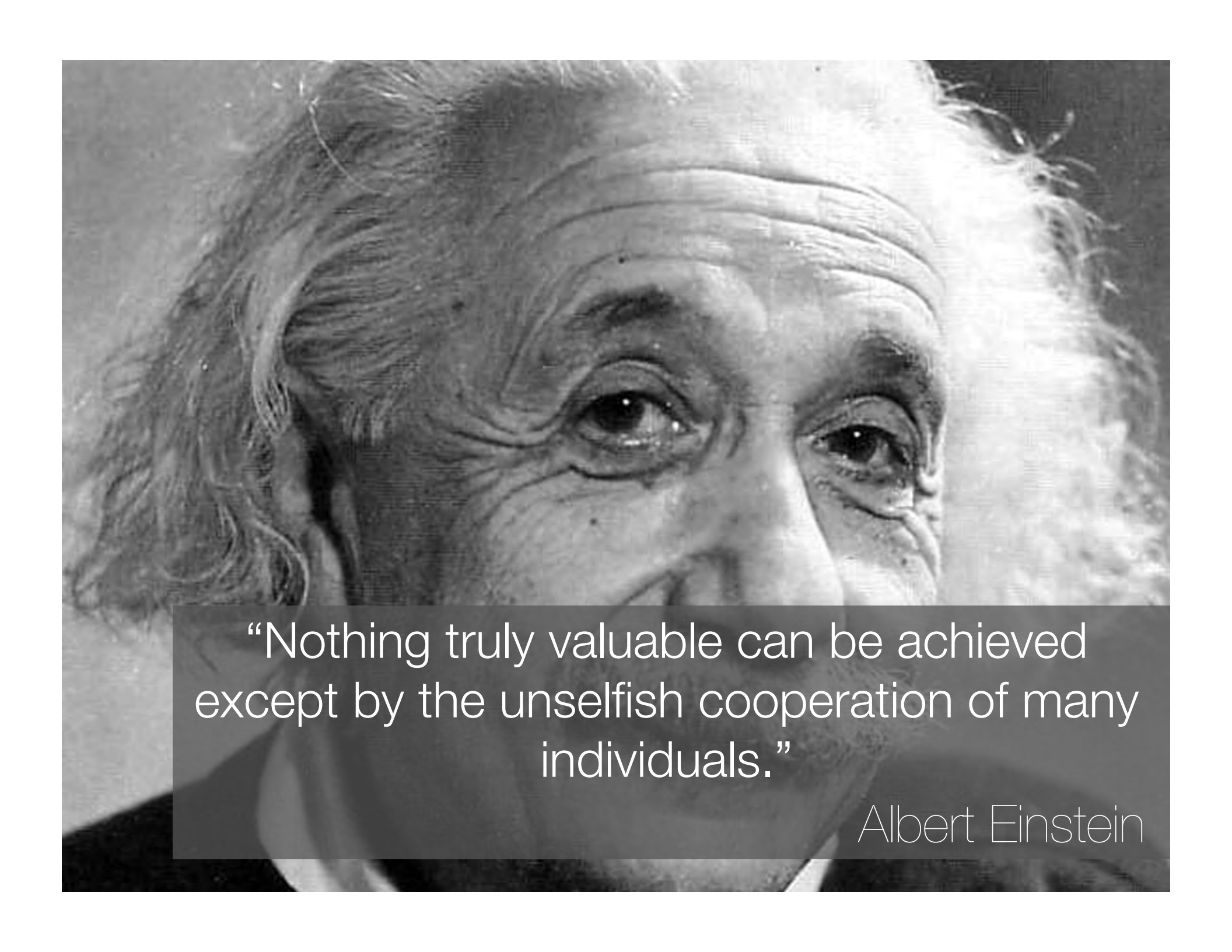


Physician Engagement

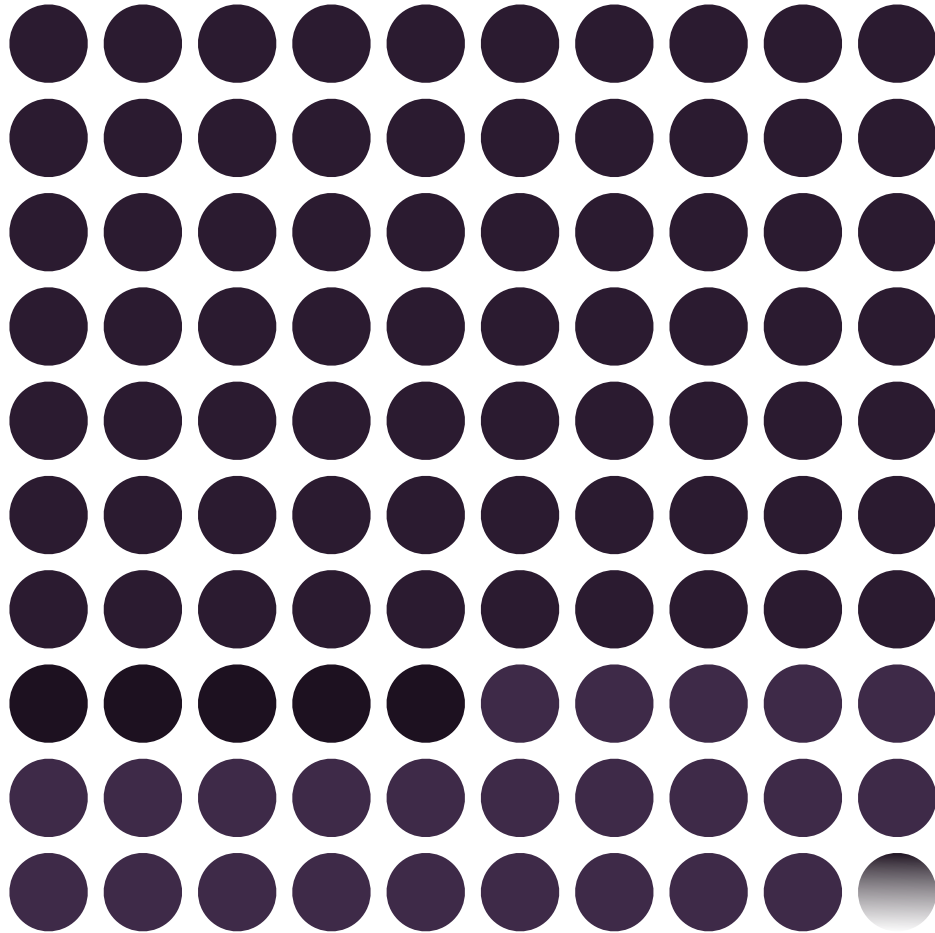
Ways and Means to Make Health Links Work

Dr. David M. Kaplan MD, MSc, CCFP
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Primary Care Physician LHIN Lead, Central LHIN
Staff Physician, North York General

A black and white close-up portrait of Albert Einstein, showing his characteristic wild, white hair and deep wrinkles on his forehead and around his eyes. He is looking slightly to the right of the camera with a thoughtful expression.

“Nothing truly valuable can be achieved
except by the unselfish cooperation of many
individuals.”

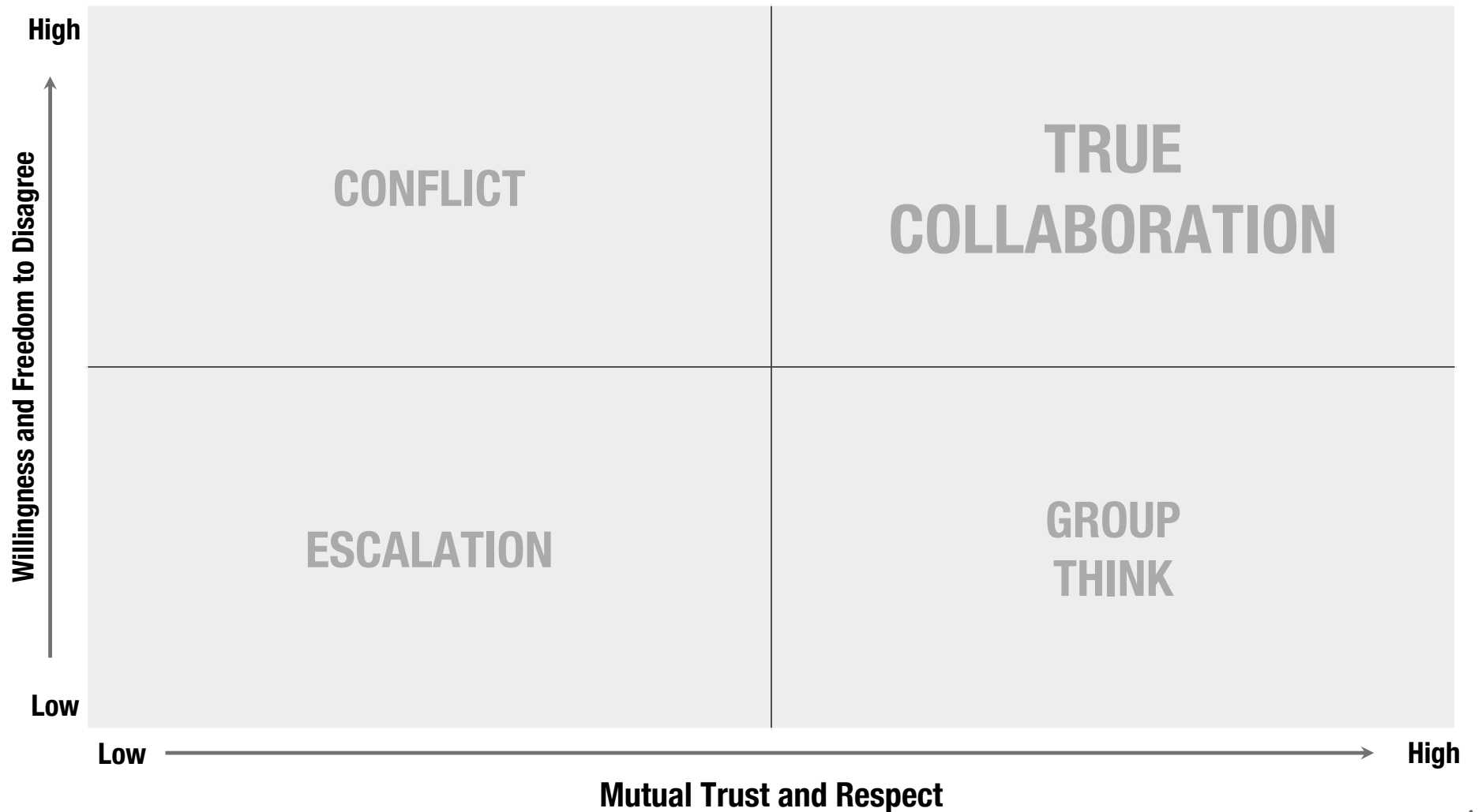
Albert Einstein



2500x

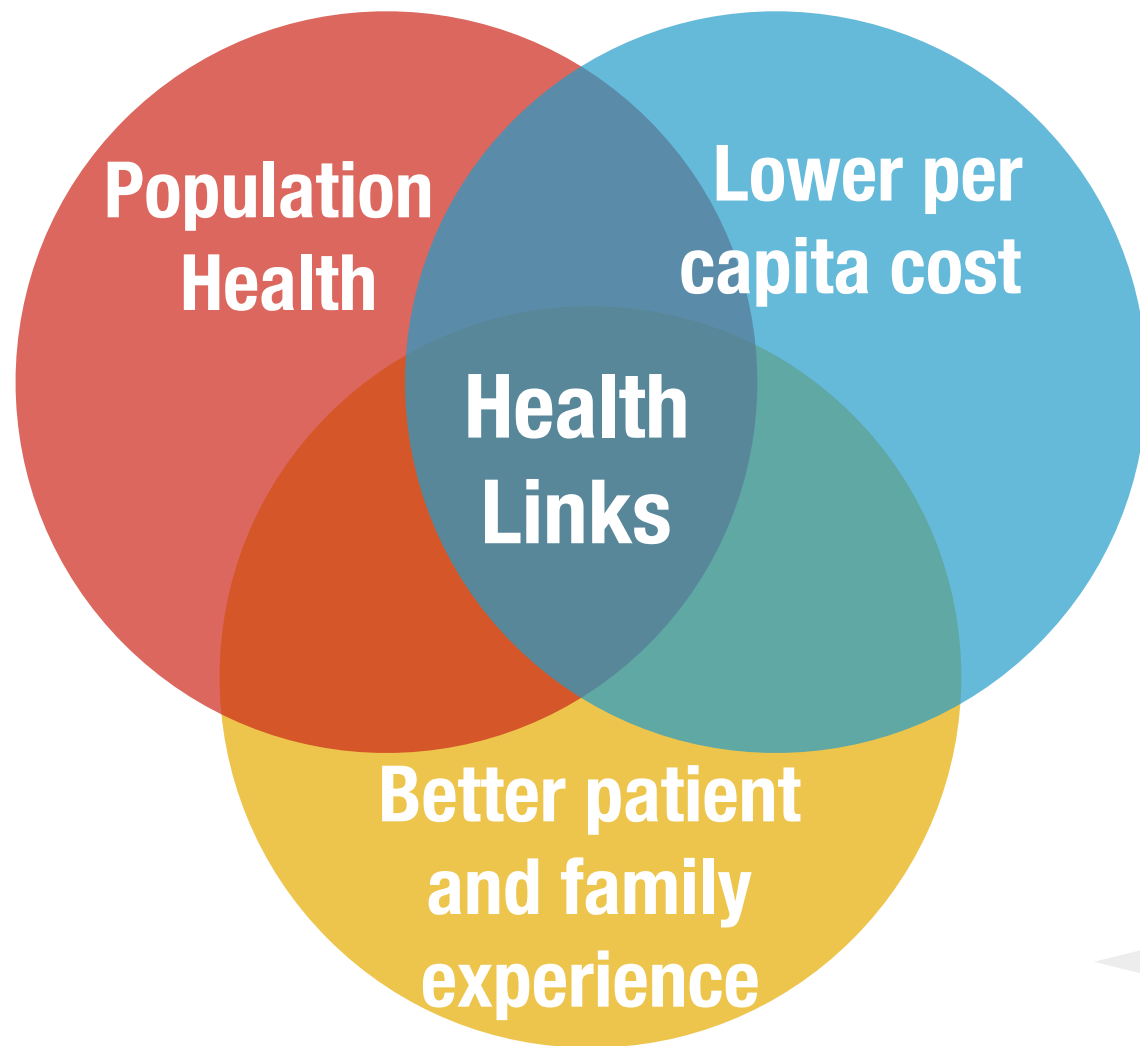
Each day in Ontario, there are over 2,500 times more primary care visits than there are hip and knee replacements

Prescription for Future Success



What does joining a Health Link translate into?

How can we better help you look after your patients?



- ▶ Improved patient and provider satisfaction
- ▶ Improved patient outcomes
- ▶ Increased efficiencies (reduced waste)
- ▶ Improved Transitions in Care
- ▶ Increased Communication
- ▶ Collaborative Quality Improvement projects
- ▶ Activities can be directed by community and population needs

Health Link Engagement Workplan

One year timeline for ongoing physician engagement

	Q3			Q1			Q3			Q4		
	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
Central LHIN	PC Lead to act as resource to all HLs											
Messaging to PC with OMA	Email/Fax			Face-to-Face								
Support HRM/OLIS Rollout		PC Lead supporting validation testing										
Provide HL PCP contact info												
Warm Handoff Programs												
EMR Adoption Support												
Meet with Chiefs of Staff												
Local Health Links	Timing would vary for early adopter and emerging Health Links											
Engage PC Leaders												
Face to Face Engagement	DFCM Rounds / CME / Ongoing meetings with local primary care groups											
Access to specialist initiatives	?PACE program / access to hospital clinics / central triage											
HL 'value' initiatives	Back office integration / Shared IT Support / QI / Shared After-hours coverage											

HealthLink

North York Central

Health Links brings family physicians, nurse practitioners, specialists, hospitals, Community Care Access Centres and other community services together to improve the care of complex patients. Complex patients are typically older and have multiple chronic conditions.

North York Central Health Link patients receive a dedicated Health Links Care Coordinator, a case conference with their care team and a coordinated care plan.

Patients can be referred to the North York Central Health Link three ways:

1. By a family physician or outpatient care clinic
2. While admitted in hospital, or
3. By a community health service provider.

To refer a patient, click on your appropriate provider icon.



Family Physician/
Outpatient Care



Hospital



Community Services

1. In general, would you say your health is

poor fair good very good excellent

2. In the previous 12 months, have you stayed overnight as a patient in a hospital?

Yes No

3. In the previous 12 months, have you visited a physician or clinic more than 6 times?

Yes No

4. Have you ever had Coronary Artery Disease, Angina Pectoris, a myocardial infarction or any other heart attack?

Yes No

5. Do you have diabetes?

Yes No

6. Is there a family member, friend or neighbour who would take care of you for a few days if necessary?

Yes No

7. What is your age?

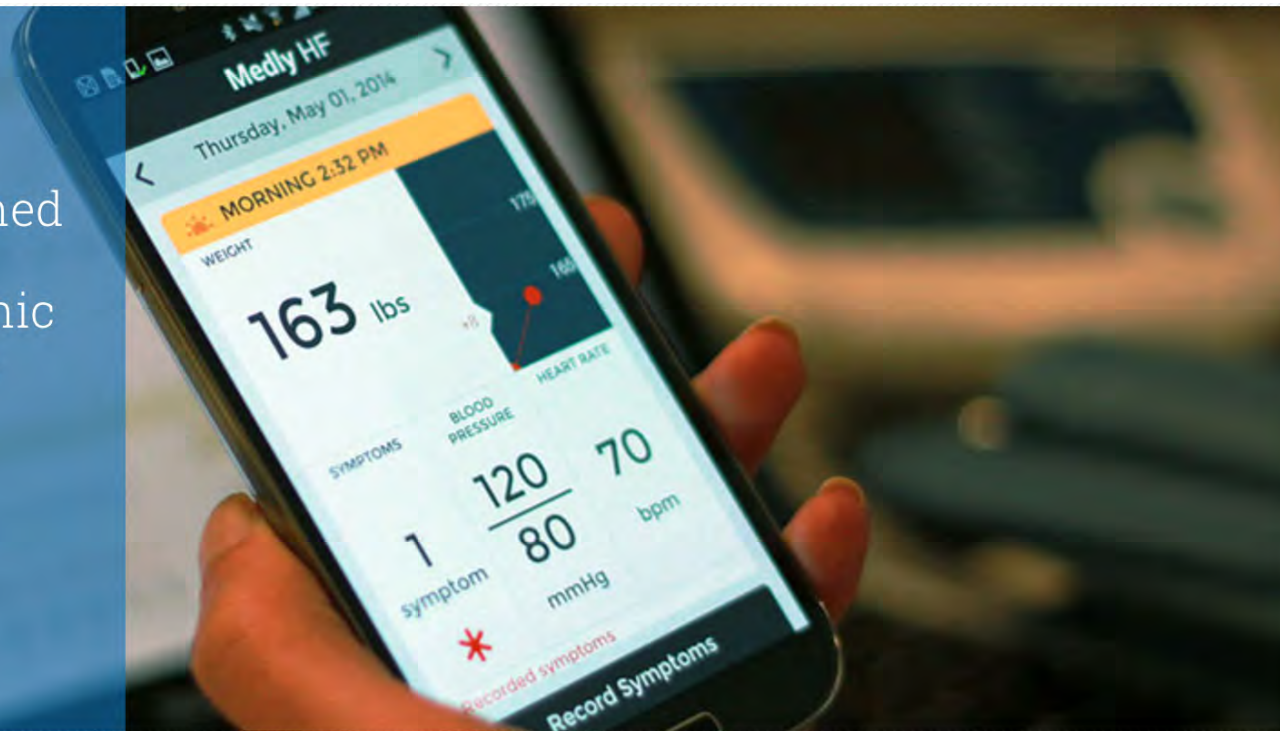
<75 75 - 79 80 - 84 85+

8. What is your gender?

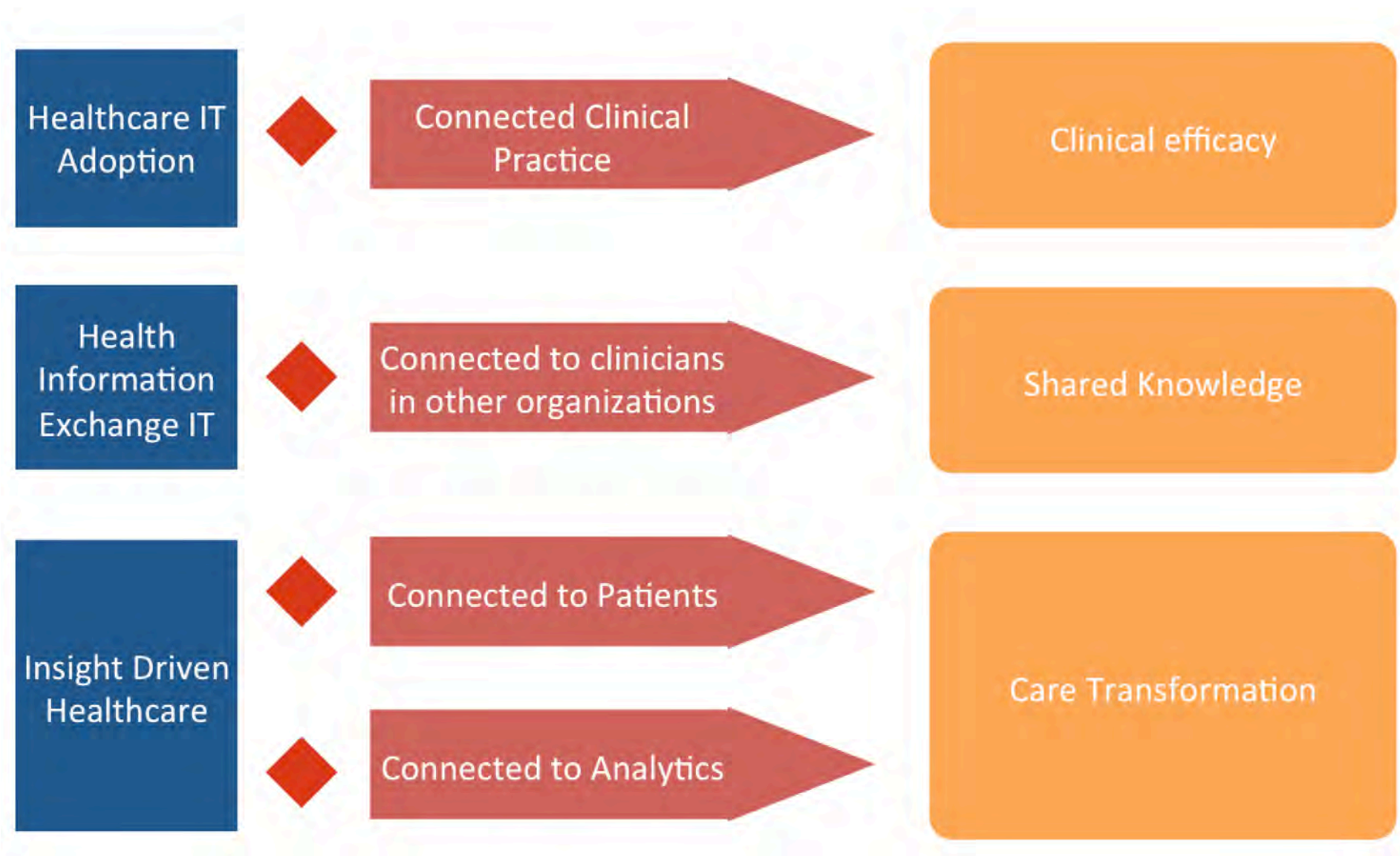
Male Female

MEDLY

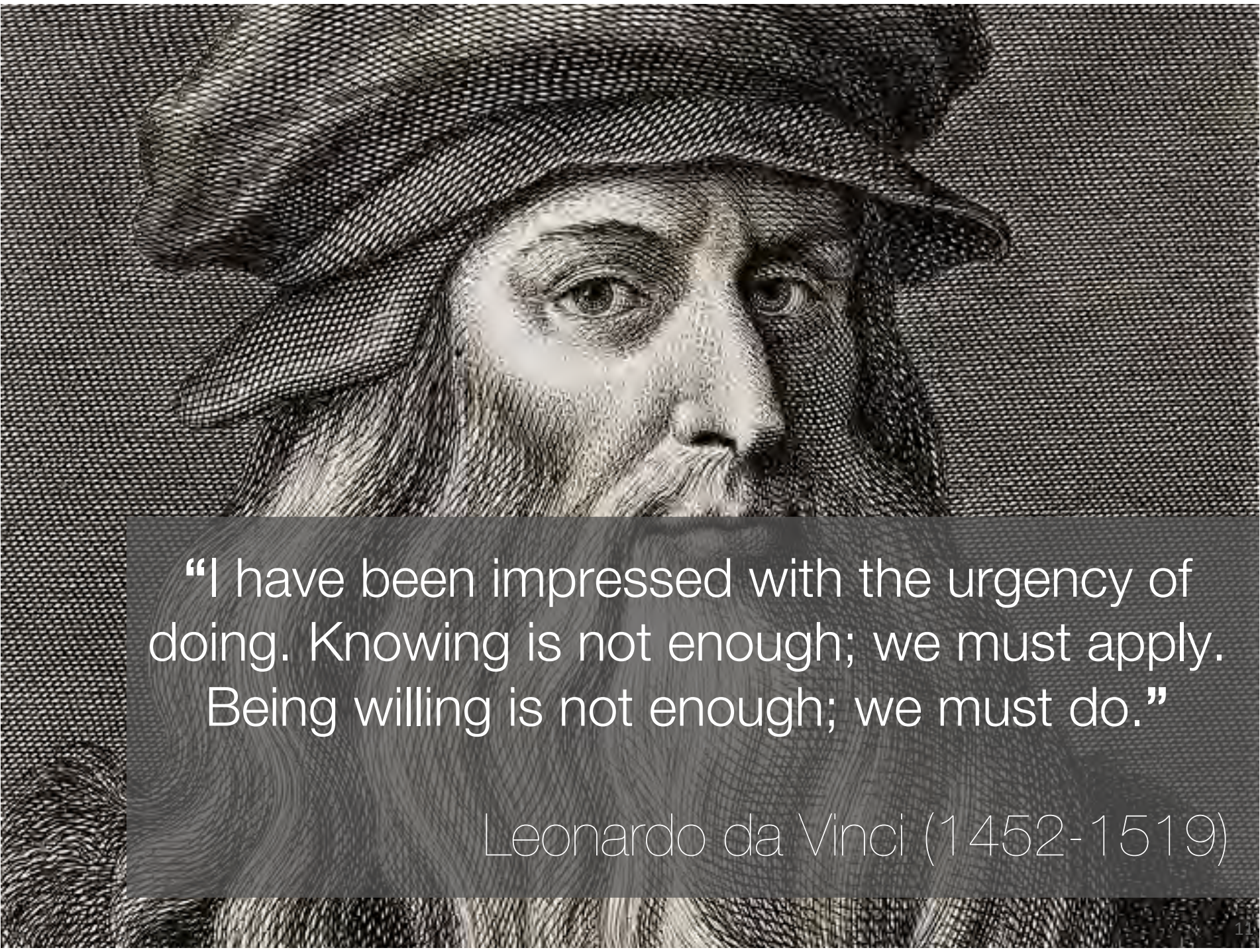
A collection of applications designed to help patients manage their chronic disease conditions



The Journey to Connected Health



Source: Connected Health: The Drive to Integrated Healthcare Delivery, accenture, 2012

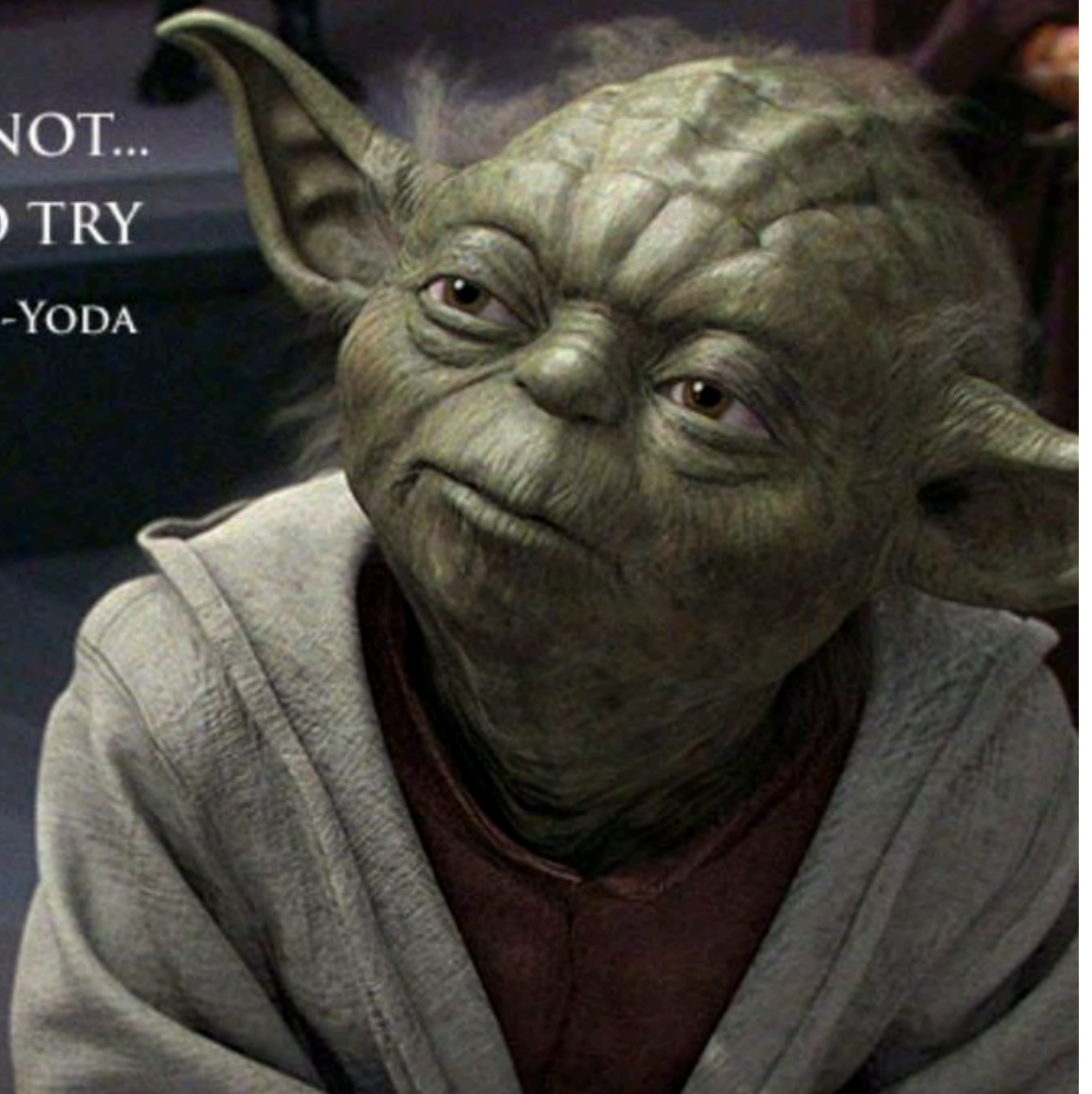


“I have been impressed with the urgency of doing. Knowing is not enough; we must apply. Being willing is not enough; we must do.”

Leonardo da Vinci (1452-1519)

DO, OR DO NOT...
THERE IS NO TRY

-YODA



Thank You

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