

Integrated (Enterprise) Risk Management in Canadian Healthcare Organizations: Common Barriers and a Shared Solution for Effective and Efficient Implementation in Canada

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Appendix 1: Integrated risk management program: Taxonomy of healthcare organizational risks



INTEGRATED RISK MANAGEMENT PROGRAM TAXONOMY RISK CATEGORIES AND RISK NAMES

Care

- Adverse Events (General)
 - Abduction
 - Airway
 - Birth trauma
 - Communication/coordination
 - Diagnostic errors
 - Discharge/transitions
 - Elopement/unauthorized absence
 - Falls
 - Infection control
 - Laboratory/radiology
 - Medication
 - Monitoring (e.g. vital signs)
 - Multi-patient events
 - Not seen not found
 - Pressure ulcers
 - Restraints/entangle/entrapment
 - Retained foreign objects
 - Security/assault
 - Suicide/self-harm
 - Wrong patient/site
- Access
- Acuity
- Care/consent conflicts
- Complaints management
- Contracted services monitoring
- Experience/relations
- Funds Management
- Length of stay
- Pain management
- Patient victimization
- Readmissions
- Supply shortages
- Support services

Human Resources

- Agency issues
- Benefits/overtime
- Development
- Engagement
- Labour relations
- Physical injuries
- Psychological injuries
- Recruitment/retention
- Rights
- Scope of practice
- Shortage
- Violence/disruptive behaviour
- Wrongful dismissal

Financial

- Contracts
- Costs
- Fines/liabilities
- Fraud
- Inefficiencies
- Investments
- Procurement
- Reporting
- Revenue/funding
- Supply chain

Leadership

- Alignment acute/non-acute
- Change management
- Conflict of interest
- Culture
- Emergency response
- Governance
- Information gaps
- Mergers/partnerships/alliances
- New program/technology
- Politics
- Strategic projects
- Strategy alignment
- Succession

Information Management/
Technology

- Biomedical technology failure
- Biomedical technology needs
- Breach/loss of information
- Records management
- Systems integration
- Systems project
- Systems reliability
- Systems/technology failure
- Systems/technology needs
- Technology use

Facilities

- Aging/maintenance
- Building access
- Building project/construction
- Hazardous materials
- Plant/systems failure
- Property damage
- Visitor falls

Regulatory

- Accreditation
- Credentialing
- Performance agreements
- Privacy
- Regulations/legislation

External Relations

- Community relations
- Donor relations
- Government relations
- Media relations
- Partner relations

Regulation – Professional

- Complaints/resolution
- Registration/licensure
- Quality assurance of clinical/medical practice
- Facility accreditation/quality review

Teaching

- Accreditation (teaching)
- Contracts (teaching)
- Student experience

Research

- Adverse events (research subjects)
- Conflict of interest
- Contracts (research)
- Ethics
- Funding (research)
- Grant usage
- Inspections (research)
- Intellectual property
- Misconduct

Community Health

- Chronic disease management
- Demographics
- Emergency medical services
- Immunization
- Prenatal care
- Primary care

*See the “Common Taxonomy” for full taxonomy and longer descriptions.
*Risks appear in the order of most prevalent risk categories
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