

Homecare Safety Virtual Quality Improvement Collaboratives

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Appendix 1: Wave 1 Collaborative Goals and Outcomes

Organization	Goal	Intervention	Outcomes
Canadian Red Cross – Cornwall	Reducing the incidence of falls to 0 and reducing the number of interRAI fall-related triggered CAPs by 10% for a target population of 5 high-risk fallers by March 2016	<ul style="list-style-type: none"> Improved staff education/training Identification of 6 high-risk fallers as a target group Develop a tool/survey for client engagement Engage clients directly for feedback 	<ul style="list-style-type: none"> 100% of interRAI CHA assessors attended refresher education 100% of interRAI CHAs completed Overreached goal of percentage “at-risk” clients due for an interRAI assessment being engaged in CAPs (tools) Reduced falls in target population from 3 to 0 between November and March
Saint Elizabeth Healthcare	To reduce incidence of falls by 25% from current baseline by March 2016	<ul style="list-style-type: none"> Increase fall prevention knowledge in personal support worker team 	<ul style="list-style-type: none"> Decreased number of falls from 11 to 0 in the 5-month time frame Reduced number of triggered CAPs in 3 out of 5 of clients identified as high-risk fallers
VHA Home HealthCare	Reduce the incidence of falls by 25% in all adult clients newly admitted to personal support services in the Central CCAC by March 2016	<ul style="list-style-type: none"> Increase the number of fall assessments completed Obtain insight from clients on tools 	<ul style="list-style-type: none"> The VHA team reached a 25% reduction in falls in all new adult clients and identified significant systemic areas for focused improvement Spread of the change strategy from two pilot supervisors to all 23 care team supervisors
Winnipeg Regional Health	Reduce the rate of falls on 1 volunteer community homecare area by 5% (from 1,000 falls/quarter to 950 falls/quarter)	<ul style="list-style-type: none"> Large-scale nursing voice-over presentation to enhance education Use a homecare advisory council for client feedback on fall prevention/awareness resources Focus on staff education resources (e.g., drugs and risk of falling) Use fall prevention audit tool 	<ul style="list-style-type: none"> A decrease of over 10% in the rate of falls at one volunteer community homecare area in a 4-month period
Eastern Health Authority	Fact-finding and conduct an audit to determine a baseline		<ul style="list-style-type: none"> Significant progress was made in understanding a baseline state and root causes

CAPs = clinical assessment protocols; CCAC = Community Care Access Centre; CHA = community health assessment.