

Health Care Leadership Summit 2011: A New Environment and New Realities

September 7-9, 2011
Huntsville, Ontario

Updated: June 17, 2011



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Delta Grandview Resort
939 Highway #60, Grandview Drive
Huntsville, Ontario P1H 1Z4

Mounting budgetary issues. New legislation. A provincial general election. 2011 promises to be a year of great change for Ontario health care policy. For health care CEOs and senior leadership teams, there are many questions to answer – but the crucial one is this: what role will we play in shaping the inevitable forces of change?

This September 7 - 9, join us in Huntsville – with many of health care's most respected voices – to delve into the opportunities and risks. Chairing this 16th Annual Summit will be Dr. Barry McLellan, President and CEO, Sunnybrook Health Sciences Centre.

See you in September – for three vital days of networking, discussion and framing the future.



CANADIAN COLLEGE OF
HEALTH LEADERS
COLLÈGE CANADIEN DES
LEADERS EN SANTÉ

Maintenance of Certification

Attendance at this program entitles certified Canadian College of Health Leaders members (CHE/Fellow) to 3.5 category II credits toward their maintenance of certification requirement.

Agenda

Wednesday, September 7, 2011

6:30pm - 8:00pm

Welcoming Reception

Dockside - Delta Grandview Resort

8:30pm

Dinner at Tall Trees

Thursday, September 8, 2011

8:00am

Best Ball Golf at Club Links

Open to 24 golfers on a first-come, first-served basis at the Mark O'Meara Golf Course at Grandview

8:30am

Huntsville Tour

Registration is required two weeks in advance

11:00am

Conference Desk Opens

Royal Muskoka Room

12:00pm

Networking Luncheon

1:00pm

Greetings and Welcoming Remarks



Chair: Dr. Barry McLellan

President and CEO

Sunnybrook Health Sciences Centre

1:05pm

Risks and Opportunities for Ontario's Health Care System



Tom Closson

President and CEO

Ontario Hospital Association

Agenda

1:35pm

Working Towards a Better Health Care System

- Should we expect Government to lead change or should we expect Associations to partner to lead change?



Moderator: Allan Gregg
Canadian Pollster and Political Advisor

Panel Members:

Peter C. Johnson

*Chair, Ontario Hospital Association
Partner, Lerner LLP*

Dr. Doris Grinspun

*Executive Director
Registered Nurses' Association of Ontario (RNAO)*

Ved Tandan

*Executive Committee Member
Ontario Medical Association (OMA)*

Margaret Mottershead

*Chief Executive Officer
Ontario Association of Community Care Access Centres (OACCAC)*

Tom Closson

*President & CEO
Ontario Hospital Association (OHA)*

2:40pm

Economic Outlook for Canada and Ontario

- Current health care financial position



Don Drummond

*Former Associate Deputy
Minister Finance Canada,
Former Chief Economist and
Senior Vice President, TD
Bank, Matthews Fellow in*

*Global Public Policy and Distinguished
Visiting Scholar, Queen's University,
Chair, Commission on the Reform of
Ontario's Public Sector Services*

3:40pm

Networking Refreshment Break

4:00pm

Freedom of Information (FOI) – The New Environment

Moderator:

Elizabeth Carlton

*Director, Legislative and Legal Affairs
Ontario Hospital Association (OHA)*

Panel Members:

Lynne Golding

*Partner
Fasken Martineau*

Patrick Hawkins

*Partner
Borden Ladner Gervais LLP*

Scott Williams

*Partner
Hicks Morley*

5:00pm

Adjournment for the Day

6:30pm

Dinner

Mark O'Meara Golf Course at Grandview

Friday, September 9, 2011

7:30am

Hot Buffet Breakfast

8:30am

Greetings and Opening Remarks

Chair: Dr. Barry McLellan

8:35am

Accountable Care Organizations

Marc A. Bard

*Author, "Accountable Care Organizations-
Your Guide to Strategy, Design and
Implementation"
ACHE Management Series Navigant*

9:30am

Evolution of the Quality Agenda

- Where we are a year later since *The Excellent Care for All Act*



Dr. Ben Chan

*President & CEO
Health Quality Ontario*

10:15am

Networking Refreshment Break

10:30am

Improving Front-line Health Care – An Update on eHealth

Greg Reed (Invited)

*President & CEO
eHealth Ontario*

11:15am

How Social Media is Changing Health Care

- The rapid growth and future of social media
- Consumers' opinions and ideas are more important than ever.



Max Valiquette

*Social Media Expert
Max Valiquette is an
innovation and trends
expert who helps*

*companies, organizations and brands
figure out solutions to their problems.
He is one of North America's foremost
experts on media and modern
consumers, which has established him
as one of Canada's most sought-after
speakers and consultants.*

12:15pm

Adjournment

1:00pm

Golf at Club Links

*Open to 8 participants on a first-come,
first-served basis at the Mark O'Meara
Golf Course at Grandview*

Registration Form

☐ Miss ☐ Mrs. ☐ Ms. ☐ Mr. ☐ Dr.

First Name: _____

Last Name: _____

Position: _____

Organization: _____

Address: _____

#

Street

City

Prov/State

Postal/ZIP

Phone No: _____

Ext: _____

Email Address: _____

*To be used for registration confirmations and program material.

September 7th - Wednesday Evening Social and Dinner

- ☐ Yes, I am interested in attending
☐ No, I will not be attending

- ☐ Best Ball Golf - Thursday, September 8
☐ Golf - Friday, September 9
☐ Huntsville Tour - Thursday, September 8
(Registration 2 weeks in advance required)

Emergency Contact Information (if different from above)

Please indicate your emergency contact information below. We will contact you in case of an emergency, i.e. program cancellation, etc. The information will be kept in confidence.

Emergency Contact Number: _____

Emergency Contact Email: _____

Payment Method

☐ Cheque ☐ VISA/MasterCard/American Express

If paying by cheque, please make cheque payable to Ontario Hospital Association.

Registration Fee: \$ _____ + 13% HST = \$ _____

Golf Fee (if applicable) _____ Total: \$ _____

If paying by credit card, please provide the following information.

Name of Cardholder: _____

VISA/MasterCard/AMEX No: _____

Expiry Date: _____

Signature: _____

HST Registration #: 10779 7961 RT0001

Registration

Registration will take place on **Thursday, September 8, 2011**, at 11:00am in the foyer of the Royal Muskoka Room, Delta Grandview Resort, 939 Highway #60, Huntsville, Ontario.

Space is not guaranteed, unless payment is received prior to the event.

CEO Member Fee

\$1150.00 + HST \$149.50 = Total \$1299.50

(Includes all conference sessions and dinners)

Best Ball Golf (Sponsored)

Registration is required. Only a limited number of spaces are available on a first-come, first-served basis. Complimentary for CEO Members. For sponsor delegates, there is a cost of \$135.00 plus HST = \$152.55.

Thursday, September 8, 8:00am - 24 available spaces
Friday, September 9, 1:00pm - 8 available spaces
(Includes 18 holes of golf, tees, and cart rental)

Huntsville Tour (No Charge)

Registration two (2) weeks in advance is required.

Cancellation Policy

Notice of cancellation must be provided in writing 3 days prior to the date of the program. A 50% administration fee will apply to all refunds. Registrants who fail to attend the program or cancel after the deadline date shall be liable for the entire fee. Substitutions are welcome. The Ontario Hospital Association reserves the right to cancel or reschedule a program.

Accommodation

If you require accommodations, OHA has secured rooms at the Delta Grandview Resort at a special room rate of \$167 per night for Resort Rooms and \$267 per night for the Premium One Bedroom Suite or for a Luxury One Bedroom Suite. Reservation forms are available to book accommodations at www.oha.com/conferences. Please be sure to make hotel reservations before **August 7, 2011**, as accommodations for that time period are filling up quickly.

If you require extra assistance or have special requirements, please let us know when registering for the conference to ensure we can accommodate them.

Three Easy Ways to Register...

- 1. Online:** www.oha.com/conferences
- 2. Fax:** 416-205-1340
- 3. Mail:** If paying with a cheque, complete the form and mail together with payment no later than *August 24, 2011* to:

EP 162 Health Care Leadership Summit

Educational Services Division
Ontario Hospital Association
200 Front Street West, Suite 2800
Toronto, Ontario M5V 3L1

For additional registration and program information, please contact Catherine Dunbar at **416-205-1367** or cdunbar@oha.com

THE ONTARIO HOSPITAL ASSOCIATION

ARRIVAL DATE: Wednesday, September 7, 2011 or Thursday, September 9, 2011

Check-in Time: 4:00 p.m.

DEPARTURE DATE: Friday, September 10, 2011 – we welcome anyone wishing to stay on subject to availability

Check-out Time: 11:00 a.m.

Delegate's Name:

Company:

Address:

Postal Code:

Telephone #:

Fax #:

E-mail Address:

Arrival Date:

Departure Date:

ROOM TYPES / RATES per room per night

	Beds	# available on Sept. 9	# available on Sept. 10	Single or Double
Luxury 1 Bedroom	1 Queen	31	42	\$267.00
Premium 1 Bedroom	2 Queens	5	7	\$267.00
Resort Room	1 Queen	29	44	\$167.00

* Rooms are assigned on a first request basis. *

RATE INCLUDES Accommodation and all site complimentary recreational facilities, including nine holes of golf per person on our Executive Inn Course.

Room Rates and Meal Packages do not include 13% HST and 15% Resort Service Charge.

DEPOSIT POLICY:

A deposit in the amount of one night is required with return of this registration form in order to guarantee your accommodation.

A confirmation number will be sent to you via fax or e-mail, confirming that your room type requested was available upon processing of your deposit. Please ensure that you have received your confirmation number, as it will be required upon arrival.

Number of people staying on your reservation:

Adults

Children
4 to 12

Children
13 & over

Room Type Requested: (select 1st choice and 2nd choice)

	Beds	Choice
Luxury One Bedroom	1 Queen	1
Premium One Bedroom	2 Queens	2
Resort Room	1 Queen	3

* Rooms are assigned on a first request basis. *

Are you sharing with another delegate?: Yes ___ / No ___

Sharing delegate's name:

(each delegate must send in a registration form)

Please note that all accommodation is non-smoking.

Special Diet Requirements: (Allergies, etc.)

Credit Card Number:

Expiry Date:

Signature of Card Holder (if faxing):

Delta Privilege Number:

CANCELLATION & NO SHOW POLICY:

All reservations and deposits must be received at the resort by August 9, 2009. After this date, any remaining rooms will be released for general sale, and will be taken at the group rate on a space available basis. Should a guest cancel a reservation, the deposit is refundable if notice is received 14 days prior to arrival (August 26, 2009) and a cancellation number is obtained. **As of August 27, 2009, all pre-payments are non-refundable.**

Please note: Late arrivals or early departures will not be refunded any deposits under any circumstances.

Sorry but we are unable to accept reservations over the telephone. Please e-mail or fax to:

grandviewreservations@deltahotels.com

FAX # (705) 789-6882

Attention: KATIE LISTER

For e-mail reservations:

By placing an "X" on this line, I acknowledge to having read and understood all of the policies listed above, including cancellation and deposit policies, late arrival and early departure policies and give Delta Grandview Resort permission to bill my credit card for the deposit required and any other charges as described above.



Room Descriptions

Resort Room

These are cozy rooms comfortable for two people and are located throughout the resort. These rooms offer cable TV, a 4-piece bathroom and access to all of our recreation facilities.

Bed Type: one Queen bed or two double beds

Premium One Bedroom Suite

These suites have one bedroom and a separate living room with a pullout sofa bed, wood burning fireplace, cable TV, VCR, whirlpool bath and kitchenette. The Premium One Bedroom Suites also offer a small dining room table for four and a deck overlooking Fairy Lake.

Bed Type: two Queen beds plus a pullout sofa bed

View: of Fairy Lake

Luxury One Bedroom Suite

These suites have one bedroom and a separate living room with a pullout sofa bed, wood burning fireplace, cable TV, VCR, full sized kitchen and whirlpool bath or double jacuzzi tub in the bathroom. The Luxury One Bedroom Suites also offer a dining room table for four to six people and a deck overlooking the forest, golf course or Fairy Lake.

Bed Type: one Queen bed plus a pullout sofa bed

View: Combination of Forest, Golf and Lake views available

Luxury Two and Three Bedroom Suites

These suites offer the same amenities as the Luxury One Bedroom Suite with the addition of one or two Resort Rooms to complete the two or three bedroom configuration. The Resort Rooms all have their own private 4 piece bathroom and cable TV comfortably allowing for as many as six adults and two children in a Luxury Three Bedroom Suite.

Bed Type: one Queen bed plus a pullout sofa bed in the main suite, one queen bed or two twin beds in the second and third bedrooms

View: Combination of Forest, Golf and Lake views available for the suite

For more information on Delta Grandview Resort, please visit us at

www.deltagrandview.ca

or call us at

1-866-472-6388