

AGENDA



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WAYS & MEANS 2015 Health Links

MINISTRIES REPORT. PATIENTS REFLECT. PROVIDERS ENLIGHTEN. EXPERTS ANALYSE.

THURSDAY, FEBRUARY 26, 2015 • THE ISMAILI CENTRE

In Ontario, many high-needs patients with complex problems have been ill-served and have driven significant system costs. Health Links were designed to better integrate and coordinate care for high users of the healthcare system, working together with patients and families.

The Health Links program was designed to allow for local experimentation and the forging of new kinds of partnerships in neighbourhoods and communities. **Now it's time to take stock.** What have we learned from Health Links 1.0 that can be applied to the next phase of the program? Where is local variation to be encouraged, and where are there learnings that should be spread out and scaled up? What are the next steps for governance, funding, community engagement, and integration with social services?

Join **DR. SACHA BHATIA**, **DR. DANIELLE MARTIN**, **DR. JOSHUA TEPPER**, with Minister of Health and Long-Term Care, **HON. DR. ERIC HOSKINS**, and Deputy Minister, **DR. ROBERT BELL**, as we explore the future of Ontario's Health Links program.

▶ 7:30am – Registration, networking and buffet breakfast

▶ 8:30am – Opening remarks with Co-Chairs



DR. SACHA BHATIA, Director of the Institute for Health System Solutions and Virtual Care (WIHV) at Women's College Hospital

DR. DANIELLE MARTIN, Vice President, Medical Affairs and Health System Solutions, Women's College Hospital

▶ 8:40am – *Health System Transformation and Health Links*



DR. ROBERT BELL

Deputy Minister of Health and Long-Term Care

▶ 9:40am – Health Links 1.0 – *The Foundation*



DR. ONIL BHATTACHARYYA, Frigon Blau Chair in Family Medicine Research Women's College Hospital, Associate Professor, Department of Family and Community Medicine, University of Toronto

WILL FALK, Managing Partner and National Leader of the Healthcare Services Group, PwC

SHARON LEE SMITH, Associate Deputy Minister, Policy and Transformation, Health System Strategy and Policy Division, Ministry of Health and Long-Term Care

WALTER WODCHIS, Associate Professor, Institute of Health Policy, Management and Evaluation, University of Toronto

MODERATOR: JEREMY VEILLARD, Vice President of Research and Analysis, Canadian Institute for Health Information

▶ 10:40am – Break

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▶ **11:00am – Patient Engagement**

One Health Links Perspective



BRUNO GEREMIA, Co-Chair, Patients' Advisory Council, North East Toronto Health Link

STEPHANIE GRECO, Member, Patients' Advisory Council, North East Toronto Health Link

WALTER LEAHY, TC CCAC Liaison Care Coordinator, North East Toronto Health Link

MODERATOR: LISA PRIEST, Director, North East Toronto Health Link, Sunnybrook Health Sciences Centre

▶ **12:00pm – Lunch**

▶ **1:00pm – Levers of Change**

Engagement, Reporting, Information, Technology



LEE FAIRCLOUGH, Vice-President, Quality Improvement, Health Quality Ontario

DR. DAVID KAPLAN, Associate Professor, Family Medicine University of Toronto, Primary Care Lead-Central LHIN

DR. DARREN LARSEN, Chief Medical Information Officer; Quality, Innovation and Leadership; Ontario Medical Association/ OntarioMD

MODERATOR: DR. SACHA BHATIA

▶ **2:00pm – Silo Busting**

Health Links as the integrator of health and social services



KAREN GLASS, Poverty Reduction Office of Ontario

DR. KWAME MCKENZIE, Chief Executive Officer, Wellesley Institute

SUSAN PIGOTT, Advisory Committee of Social Capital Partners

DR. JEFFREY TURNBULL, Chief of Staff, The Ottawa Hospital

MODERATOR: DR. DANIELLE MARTIN

▶ **3:00pm – Break**

▶ **3:20pm – Peeking over the Garden Wall**

Integrating with Primary Healthcare



GAIL J. DONNER, Chair, Expert Group on Home and Community Care and Professor Emerita, Lawrence S. Bloomberg Faculty of Nursing, University of Toronto

DR. DAVID PRICE, Professor and Chair of the Department of Family Medicine at McMaster University, Chief of Family Medicine at Hamilton Health Sciences

DR. SAMIR SINHA, Director of Geriatrics at Mount Sinai and the University Health Network Hospitals

MODERATOR: SUSAN FITZPATRICK, Associate Deputy Minister, Health System Delivery and Implementation, Ministry of Health and Long-Term Care

▶ **4:30pm – The Future of Health Links**



THE HONOURABLE DR. ERIC HOSKINS
Ontario Minister of Health and Long-Term Care

▶ **4:45pm – Closing Remarks with Co-Chairs**



**Dr. Sacha Bhatia and
Dr. Danielle Martin**



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