

CALL FOR SUBMISSIONS



2007 Leading Practices Electronic Display

To: Hospitals, Healthcare Institutions and Health Management Organizations

OHA, in cooperation with *Healthcare Quarterly*, invites submissions for leading practice displays as they relate to the 'Patient Experience.' The Leading Practices Electronic Displays offer provinces, regions, hospitals, healthcare institutions and health management organizations, locally and abroad, the opportunity to share what they have done to improve the 'Patient Experience' in healthcare.

The Definitive Patient Experience

For patients, the definitive experience responds to their needs as they define them and typically includes: the promotion of their safety and wellbeing, access to quality care, helpful information, the right to choose, to be heard and to collaborate in a comfortable and functional environment.*

Submission Guidelines

The adjudicators for the Leading Practices Electronic Displays will look at the following criteria:

- Originality
- Relevance to hospitals and healthcare
- Evidence that the practice achieved its objectives
- Objectivity
- Clarity and quality of Powerpoint presentation
- Practical implications
- Relevance to OHA HealthAchieve2007 theme: "Inspiring Ideas and Innovations" as it relates to improving the 'Patient Experience.'

The deadline for submissions is **Friday, July 20, 2007**. All submissions must be made electronically through the OHA website at www.ohahealthachieve.com/leadingpractices.

Selected electronic leading practice displays will be showcased during OHA HealthAchieve2007 on November 5 to 7, 2007 in Toronto. The posters will be adjudicated by the Leading Practices Committee and the awards will be presented at the grand plenary session concluding the proceedings.

* facilities that are easy to find, reach and navigate, offering appetizing food, clean linen and fine housekeeping, privacy, comfort and dignity, and a culture of wellness and healing.