



DIPEN KALARIA'S FAVOURITE WEBSITES

Dipen Kalaria is Director, Internet Pharmacy Services at Pharmacy.ca. Every day he uses the Internet for research and pharmacy e-commerce. For him the Internet is a tool for connecting with a broad range of clients including patients, physicians and clinical trials administrators. He offers these favourite websites.

www.canadianhealthnetwork.com

Because it provides a comprehensive source of health providers and associations for particular causes with a Canadian perspective.

www.nlm.nih.gov/databases/alerts/clinical_alerts.html

Because it has very current updates on ongoing clinical trials especially when they can significantly affect the mortality or morbidity of patients. These often turn into alerts by Health Canada.

www.medscape.com

Because it has a very efficient newsletter service that enables you to scan recent journal articles from specific areas you choose. It also provides a very in-depth list of international conferences and press releases.

www.charityvillage.ca

Because it lists many valuable causes and many different ways to get involved in your community. There are opportunities to do regular volunteer work as well as chances to participate on single occasions allowing for variations in your schedule.

www.nlm.nih.gov/medlineplus/druginfo/drug_Ta.html

Because it provides a compact drug monograph on thousands of medications in one place. It also has comprehensive news and information on specific health conditions.

HIT Performance: Action is the Word

We at KLAS truly marvel as we report on the experiences HIT clients have had with their selected vendors. Vendors who succeed truly are action oriented. Many years ago, a young man from India refused to do nothing and sprung into action. His actions helped to awaken, and then liberate a nation. One of his many quotes is appropriate here as we speak of action-oriented performance:

"It's the action, not the fruit of the action, that's important. You have to do the right thing. It may not be in your power, may not be in your time, that there'll be any fruit. But that doesn't mean you stop doing the right thing. You may never know what results come from your action. But if you do nothing, there will be no result." -
-Gandhi

This Fall, KLAS wishes to recognize those top-performing vendors whose eyes are on action, specifically, action that has stimulated their clients to reflect on the experiences they received throughout 2001 and rank and rate them as appropriate. We especially wish to thank the 1000+ healthcare executives for the more than 3,500 healthcare facility reports we received that have allowed us to identify the best HIT performers from 200 vendors and 300 HIT products.

The vendors noted below have been active in the professional lives of their clients. When a client needed support, or a program fixed or special attention to their issues, the vendors below did not dwell on their past laurels or respond with Utopian vision statements for the future. They did what clients needed, they sprung into action to solve issues and provide comfort. The performance noted below is not a one-time event but a report on the HIT vendor progress over time, demonstrating their commit-