

OHA HealthAchieve 2007 Reflections

“Inspiring Ideas and Innovation”

Healthcare professionals from around world gathered in Toronto for three action-packed days – November 5 to 7

OHA HealthAchieve, North America’s premier healthcare show, drew more than 8,700 delegates to hear inspirational speakers, attend dynamic workshops and see the latest innovations from more than 300 exhibitors.

Prominent speakers included former U.S. Secretary of State, **General Colin Powell** (Ret.), leader on the world stage and eyewitness to leadership in action; **Queen Noor of Jordan**, international humanitarian activist; and renowned jazz trumpeter and Pulitzer Prize winner, **Wynton Marsalis**.

Former Ambassador to the United States and former Premier of New Brunswick, **Frank McKenna** spoke to delegates about “Building Relationships through Integrating Leadership.” Other speakers included **Pamela Wallin**, award-winning journalist, diplomat and entrepreneur; **Stuart McLean**, of CBC Radio; and the Honourable **George Smitherman**, Ontario’s Minister of Health and Long-Term Care.

Hilary Short, President and CEO of the OHA, delivered her farewell Presidential address. In it she described the qualities that define the very best of Ontario’s hospitals and the outstanding heroes who make these hospitals better every day.



Her Majesty Queen Noor was gracious in giving the voluntary sector well deserved credit for its important role in society and in healthcare.

Chalkmaster



Recognition comes in many ways. Here Chalkmaster Dave Johnston, of international fame, delivers a supersized portrait of retiring OHA CEO, Hilary Short.



Hilary Short with patron Ron Dunn of McKesson.



The Chalkmaster and Hilary with Minister George Smitherman – whose downtown Toronto riding is a natural palette for sidewalk art.

Photos by Christina Hale

Chalkmaster sponsored by



The Ted Freedman Innovation in Education Award

Provincial Health Services Authority of British Columbia (BC) and the University of BC School of Nursing won for their submission, *A Collaborative Model to Introduce Healthcare Quality and Safety to Nursing Students*. PHILIPS sense and simplicity



(L to R) Wally Wiwchar, First Vice Chair, OHA Board; Maura MacPhee, UBC School of Nursing; Heather Reed, Marketing & Business Development; Philips Medical Systems; Anton Hart, publisher, Longwoods; Ted Freedman; Dr. Louise Lemieux Charles, Chair, Department of Health Policy, Management and Evaluation, Faculty of Medicine, University of Toronto; Hilary Espezel, Children's & Women's Health Centre of BC. Sponsored by Philips Medical.

Nursing Leadership Award



Previous award winners Esther Green, Ginette Rodger, and Mary Ferguson-Paré present the 2007 Nursing Award to Chantale LeClerc (second from left), Chief Nursing Officer at SCO Health Service for demonstrating outstanding leadership and excellence in the nursing profession.

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Best of Show



Best Multiple Booth – Peridot Medical Inc.

Winners of the Exhibitor Awards were recognized for booth design, product display and staff knowledge.



Best Double Booth – Environics Analytics



Best New Exhibitor
HealthForce Ontario



Best Single Booth – HDR Architecture



GE Healthcare won both Best in Show and the People's Choice Award for their exhibit

Additional HealthAchieve 2007 Award Winners included:

Small, Rural and Northern Award of Excellence:

Douglas Semple, Special Advisor to the Board of Sioux Lookout Meno Ya Win Health Centre

The Innovation in Clinical Practice Team Award:

Cardiac Cath Lab, Toronto East General Hospital.

The R. Alan Hay Award:

Alicia St. Hill from the University of Ottawa

OHA Healthy Hospital Innovators Award:

- Children's Hospital of Eastern Ontario
- Humber River Regional Hospital
- Lakeridge Health Corporation
- Rouge Valley Health System
- Queensway Carleton Hospital

Communicator of the Year Award:

Ron Foster, Executive Director for Public Affairs and Communications and Fundraising at Windsor Regional Hospital.

Green Health Care Awards:

- Renfrew Victoria Hospital, for Energy Efficiency
- North York General Hospital and Windsor Regional Hospital for Pollution Prevention

Leadership Award:

Nicole Karma Bridge, Secretary to Director, CCO Partnership and Business, Victoria Hospital, London Health Sciences Centre.

Silver Canada Award of Excellence

- Windsor Regional Hospital for the Progressive Excellence Program Level 2 Award
- Halton Health Centre for the Organizational Quality and Wellness for Health Care, Level 2 Award
- Trillium Health Centre for the Organizational Quality and Wellness for Health Care, Level 3 Award

Leading Practices Awards

Electronic Displays were introduced this year for the Leading Practices submissions. Each display showcased initiatives and programs from the healthcare facilities across the province that have improved the patient experience. The electronic displays replaced the traditional two-dimensional posters from the previous years. The 2007 winners were: Cancer Care Ontario; St. Joseph's Health Centre, Toronto; Whitby Mental Health Centre; Windsor Regional Hospital; Women's Health Center, St. Joseph's Healthcare, Hamilton; Mount Sinai Hospital; Group Health Centre, Sault Ste. Marie; and, Peterborough Regional Health Centre.



HIMSS Analytics Leading Practices Award: Cancer Care Ontario for the display "Improving the Patient Experience throughout All Phases of Care." Their entry was adjudicated as "The Best of the Best" – a special honour. (L to R) Janine Hopkins, Erin Hughes, Susan King, Dr. Deb Dudgeon, Helen Angus, Raquel Shaw Moxam and Steve Hall from Cancer Care Ontario.



Accenture Leading Practices Award: Group Health Centre, Sault Ste. Marie, won for their presentation "The Vascular Intervention Program (VIP) Project." Tom Bonell, Lisa Dolovich, Dr. David Crookston, Elizabeth Bodnar, Accenture (sponsor) Dr. Nadir Hirji and Graham Clark, President and CEO, Group Health Centre.



Amgen Leading Practices Award: Mount Sinai Hospital's display, "Innovations and Adaptation: Development of a Culturally Competent Assertive Community Treatment Team (ACTT)" was the winner. Rosalie Steinberg, MSH with Leann Sweeney from Amgen.



IBM Leading Practices Award: Durham Talking About Mental Illness Coalition won for their presentation "Summits on Stigma – Enhancing the Patient Experience through Destigmatizing People with Mental Illness." L-R: John Dick, Bob Heeney, Art Mathews, and Glenna Raymond from Whitby Mental Health, with Paul Sulkers of IBM.



Roche Leading Practices Award: Women's Health Centre, St. Joseph's Healthcare, Hamilton won for "Addressing the Healthcare Needs of Immigrant Women ." Ashish Sharma, Roche and Dianne Foster-Kent, Longwoods Publishing.



HP Leading Practices Award: Windsor Regional Hospital won with their presentation "Lions & Tigers & Bears – Oh My!" Charlene Wolfe, Dr. Martin Girash, Past President and CEO, David Musji, President and CEO, with David Mosher of HP and team members.



Medtronic Leading Practices Award: St. Joseph's Health Centre, Toronto presented "A Better and Safer Patient Experience of Care: Setting New Standards in Patient Access and Flow." (L to R) Janet MacLean, Administrative Program Director, Emergency, Critical Care and Access Services; Carolyn Baker, President and CEO; David Golding, Manager, Access Services; Chris Daly, Project Consultant, Clinical Programs; and Donna Hess, Patient Care Manager, Emergency.



3M Health Care Leading Practices Award: Peterborough Regional Health Centre for their display "Implementation of the Acute Stroke Protocol: The Haliburton Kawartha Pine Ridge District Experience." Dr. Kasia Luebke, PRHC, and Peter McCaw, 3M Healthcare.



The Leading Practices Electronic Displays being reviewed by delegates on the exhibit floor.

Special thanks to the judges of this year's Leading Practices Displays: Mary Sanagan, Kavita Patel, Barry Cayen and Habir Singh, who are members of the Courtyard Group consulting practice.

From the Exhibit Floor



Photos by: Rick Bell and Associates Inc.